

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicants: Darshan B. Joshi, James A. Senicka, Kaushal R. Dalal,  
Roger H. Davis, Jr.  
Assignee: Symantec Operating Corporation  
Title: Information Technology Process Workflow For Data Centers  
Application No.: 10/815,126 Filing Date: March 31, 2004  
Examiner: Abdullah Al Kawsar Group Art Unit: 2195  
Docket No.: VRT0131US Confirmation No.: 9216

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Austin, Texas  
March 5, 2009

MAIL STOP AMENDMENT  
COMMISSIONER FOR PATENTS  
P. O. BOX 1450  
ALEXANDRIA, VA 22313-1450

**RESPONSE TO NON-FINAL OFFICE ACTION**

Dear Sir:

This paper is responsive to the Office Action dated December 5, 2008, having a shortened statutory period expiring on March 5, 2009. Further examination and reconsideration are respectfully requested in view of the amendments and remarks set forth below.

Amendments to the specification begin on page 2 of this paper.

No amendments drawings are presented in this paper.

A listing of the claims begins on page 3 of this paper.

Remarks begin on page 9 of this paper.